

# FINANCIAL ABUSE SUSPECT IT. REPORT IT.

**It's your legal and ethical responsibility to report financial abuse.  
You can save an elder or dependent adult from losing their life savings!**



Bank and credit union employees are mandated reporters and legally required to report if they know or reasonably suspect abuse of an elder or dependent adult



**San Diego County  
District Attorney's Office**  
[www.SanDiegoDA.com](http://www.SanDiegoDA.com)

# MANDATED REPORTING IT'S THE LAW!

REPORTING FINANCIAL ABUSE CAN HELP SAVE  
ELDERS AND DEPENDENT ADULTS FROM ABUSE  
AND HOLD ABUSERS ACCOUNTABLE



**CALL**



Talk to a supervisor and then report immediately, or as soon as possible, to the County of San Diego Adult Protective Services  
Hotline: **(800) 339-4661**



## SUBMIT FORM

Discuss with your supervisor and then submit Form SOC 342 for Financial Institutions within 48 hours.

Available 24 hours/7 days a week and allows you to bypass making a hotline call and submission of the reporting form.



## DID YOU KNOW?

You cannot be held liable for making a mandated report.  
However, you can be held liable by civil penalty for NOT reporting.

*California WIC Code Section 15630 & Financial Elder Abuse Reporting Act*

## WARNING SIGNS OF ABUSE

- Uncharacteristic large withdrawals or transfers
- Complicated, sudden, or repeated changes in Power of Attorney, Trustee documents, etc. that seem outside of customer's degree of competency
- Any mention of scam activity including grandchildren in peril; lottery/sweepstakes winnings; Social Security/IRS penalties; computer hacking/virus problems; romance/lost love/overseas interests; etc.
- Any mention of using withdrawn money to purchase gift cards or send money via virtual currency such as Bitcoin